

SOFIA LEUNG

dobetterworkshops@gmail.com

Education

M.S., Library & Information Science, University of Washington, 2014

M.P.Adm, University of Washington, 2014

B.A. English, Barnard College, Columbia University, 2006

Work Experience

Do Better, Be Better LLC

Self-employed consultant, educator, and facilitator

Somerville, MA

Aug 2019 – Present

<https://www.sofiayleung.com/>

- Collaboratively develop workshops and trainings that employ anti-racist and anti-oppressive frameworks for educational institutions.
- Facilitate discussions on difficult topics including race, racism, white supremacy, privilege, and power.
- Consult and coach on a variety of topics: facilitation, outreach, public service, program development, collection development, instruction, and pedagogy.
- Past clients: University of New Hampshire, Tower Hill Botanic Garden, Harvard University, Columbia University, University of California Monterey Bay, Oregon State University, Kansas City Area Archivists, American University.

Massachusetts Institute of Technology (MIT) Libraries

Teaching & Learning Program Manager,

Liaison Librarian to Comparative Media Studies/Writing

Cambridge, MA

Jan 2017 – Aug 2019

- Led the development of a library instruction program aligned with major MIT initiatives.
- Led a cross-departmental team to develop a training program for teaching staff within the Libraries.
- Established collaborative relationships with programs and offices working on the future of education.
- Developed information literacy framework to be integrated into School of Engineering's curriculum.
- Served as liaison to Comparative Media Studies/Writing, which includes supporting that department and its affiliated labs through outreach, instruction, reference, and collections work.

University of Kansas (KU) Libraries

Learning Studio Librarian

Lawrence, KS

Apr 2015 – Oct 2016

- Developed and implemented strategic and operational plans for the Learning Studio.
- Initiated and coordinated educational, outreach and social programming to encourage student retention.
- Collaborated with faculty and staff on programs and services to promote undergraduate success.
- Assessed the current student usage of the Learning Studio to improve services and wayfinding.
- Served as primary contact for the various partner programs within the Learning Studio.
- Developed and delivered information literacy instruction sessions to undergraduates.
- Conducted outreach to raise profile of Learning Studio and promote Libraries' programs and services.
- Managed donor funds related to Learning Studio programs and projects.

Seattle University Lemieux Library & McGoldrick Learning Commons

Seattle, WA

Assistant Librarian

Nov 2014 – Mar 2015

- Taught information literacy instruction sessions to undergraduate students.
- Delivered research consultations to undergraduate and graduate students.
- Provided in-person, phone, and chat reference services.
- Conducted usability testing for new ILS and presented findings to ILS team.
- Created tutorials and additional learning objects to teach users how to use new ILS.

North Carolina State University Libraries (NCSU)

Raleigh, NC

ARL Career Enhancement Program Fellow

Jun 2014 – Aug 2014

- Collaborated with Academic Technology Librarian to create online guide to aid students and faculty in finding the right web platform for their needs, including a guide to web development resources, which can be found here: <http://www.lib.ncsu.edu/cdm/webpub>.
- Created outreach video and marketing plan for the digital media production studios at the Libraries.

University of Washington Libraries Research Commons

Seattle, WA

Graduate Student Specialist

Sep 2013 – Jun 2014

- Collaborated on the development and execution of interdisciplinary research-focused events.
- Conducted outreach to promote programs and services to students, faculty, and staff through email, social media, flyers, and in-person meetings.
- Delivered one-on-one citation management software consultations to students and faculty.
- Helped to develop, implement, and document an assessment of the Research Commons.

Seattle, WA

U.S. IMPACT Study, UW Information School

Research Assistant

Apr 2013 – Sep 2013

- Evaluated Port Townsend's public and school libraries' collection material data using statistical software to provide recommendations for collection management.
- Coordinated a volunteer team of 20 to conduct evaluation of collection material.
- Conducted a literature review on joint-library collection development and management.
- Wrote articles about public access technology benchmarks for public libraries for web publication, one of which can be found here: <http://impact.ischool.uw.edu/bm9.html>.
- Collaborated with colleagues on strategic planning for the research group's various projects.

Seattle Public Library Special Collections

Seattle, WA

Directed Fieldwork Intern

Jun 2012 – Sep 2012

- Conceptualized and developed a new Seattle Room digital collection of 200+ historical menus to the public. Researched and added historical context to each artifact, including restaurant history, owners, and time period. Collection is available here: <http://bit.ly/WYE1W6>.
- Created the metadata for three existing digital collections using Dublin Core standards.
- Wrote a report on policy issues related to collaboration with community organizations.
- Generated user and workflow documentation for current and future digitization projects.
- Taught fellow MLIS student interns the digitization process.

Publications

Leung, S., López-McKnight, J. (Eds.) (April 2021). *Revolutionizing Library & Information Science Through Critical Race Theory*. Cambridge, MA: MIT Press.

Leung, S., López-McKnight, J. (2020). Dreaming New Futures: Critical Race's Centrality to Ending White Supremacy. *Communications in Information Literacy*.

Leung, S., Baidon, M., Albaugh, N. (2019). *Applying Concepts of Algorithmic Justice to Reference, Instruction, and Collections Work* [White paper]. Cambridge, MA: MIT Libraries.

Leung, S., Brown, J., Ferretti, J., Mendez-Brady, M. (2018). We Here: Speaking Our Truth. *Library Trends*.

Leung, S., Brown, J. (2018). Authenticity vs. Professionalism: Being True to Ourselves at Work. In Chou, R., Pho, A. (Eds.), *Pushing the Margins: Women of Color and Intersectionality in LIS*. Sacramento, CA: Library Juice Press.

Leung, S. (2018). Letter to a New Librarian of Color. In Neely, T., López-McKnight, J.R. (Eds.), *In Our Own Voices, Redux: Contemporary Diverse Faces of Librarianship Today*. Lanham, Maryland: Rowman & Littlefield Publishing Group.

Leung, S., Gamble, S. (2017). Who's the boss?: Getting students to understand authority in an academic context. In Pun, R., Houlihan, M. (Eds.), *The First-Year Experience Cookbook*. Chicago, Illinois: ACRL Publications.

Leung, S. (2016, October 24). ARL Fall Forum 2016 Explores How to Create Libraries That Facilitate Social Justice [Blog post]. Retrieved from <http://www.arl.org/events/upcoming-events/arl-fall-forum-2016/overview-of-forum-by-sofia-leung>.

Leung, S., Alawadhi, S., Aldama, A., Chourabi, H., Gil-Garcia, J.R., Mellouli, S., Nam, T., Pardo, T., Scholl, H.J., & Walker, S. (2012). Building Understanding of Smart City Initiatives. *Proceedings of the International Federation for Information Processing E-government Conference*.

Presentations

Leung, S. (Nov 2020). *How LIS Upholds White Supremacy (And What To Do About It)*. Closing Keynote for the CORE Virtual Forum.

Leung, S. (Nov 2020). *Knowledge Justice*. Invited presentation for Ho'okele Na'auao Symposium. Virtual.

Leung, S. (Oct 2020). *The "Ordinary" Existence of Racism & White Supremacy*. Invited presentation for the Pennsylvania Library Association Conference. Virtual.

Leung, S. (Sep 2020). *Knowledge Justice*. Opening Keynote for the Critical Librarianship & Pedagogy Symposium. Virtual.

Leung, S. (May 2020). *Disrupting White Supremacy Through BIPOC Solidarity*. Invited Webinar for the Chinese American Librarians Association Northern California Chapter.

- Leung, S. (Feb 2020). *Disrupting White Supremacy Through BIPOC Solidarity*. Invited Webinar for the Asian Pacific American Librarians Association.
- Leung, S., Twiss, T. (Jun 2019). *Hate Speech and Libraries*. Invited presenter by the ALA Social Responsibilities Round Table's International Responsibilities Task Force at the ALA Annual Conference: Washington, D.C.
- Leung, S., Brown, J., Ferretti, J., Mendez-Brady. (Apr 2019). *Moving Beyond Race 101: Speculative Futuring for Equity*. Presented at the ACRL 2019 Conference: Cleveland, OH.
- Leung, S., Brown, J., Pho, A. (Nov 2018). *Deconstruct to Reconstruct: Challenging Critical Librarianship*. Presented at the Critical Librarianship and Pedagogy Symposium: Tucson, AZ.
- Leung, S., Brown, J., Ferretti, J., Mendez-Brady, M. (Sep 2018). *We Here: Community Building as Self Care*. Presented at the 3rd National Joint Conference of Librarians of Color: Albuquerque, NM.
- Leung, S., Ferretti, J. (Jul 2018). *Writing Ourselves into Our Future: Dismantling & Envisioning Alternative Models of Library Leadership*. Presented at the Gender and Sexuality in Information Studies Colloquium: Boston, MA.
- Leung, S., Arellano Douglas, V., Brown, J., Gadsby, J. (Jul 2018). *Deconstructing Service: Intersections of Identity*. Presented at the Gender and Sexuality in Information Studies Colloquium: Boston, MA.
- Leung, S., Brown, J., Lopez-McKnight, J., (Jun 2018). *Comics, Hip Hop, and Information Literacy: Critical Pedagogies for Student Empowerment*. Presented at the International Conference on Learning: Athens, Greece.
- Leung, S., Gruzynski, V., Salazar, C., Washington, M. (May 2018). *Librarian outsider: balancing the needs of ourselves and our students*. Presented at the LACUNY Institute 2018: New York, NY.
- Leung, S., Baldwin-DiMeo, C., Quiñon, S. (Sep 2017). *Critical Pedagogy and Information Literacy Panel*. Invited panelist at the Fall Program for the New England Library Instruction Group, ACRL New England Chapter.
- Leung, S., Koester, A., Mguni, B., Neptune, M., Pho, A. (Jun 2017). *You can't stay neutral on a moving train: Making critical librarianship tangible through library programs and exhibits*. Presented as an Ethnic & Multicultural Information Exchange Round Table (EMIERT) sponsored program at the ALA Annual Conference: Chicago, IL.
- Leung, S., Natarajan, V., Tewell, E. (May 2017). *Critical Library Practice and Higher Education: Locating Spaces of Agency and Resistance*. Presented at the Canadian Association of Professional Academic Librarians Conference: Toronto, Canada.
- Leung, S., Brown, J., Cline, N., Lopez-McKnight, J. (May 2017). *The Art of the Introduction: Encapsulating Identity, Agency, and Culture in Library Outreach & Engagement*. Presented at the Identity, Agency, and Culture in Academic Libraries Conference: Los Angeles, CA.
- Leung, S. Arellano-Douglas, V., Gadsby, J., Pashia, A., Tewell, E. (May 2017). *Invisible barriers and subversive practice: Critical librarianship in higher education*. Presented at the Identity, Agency, and Culture in Academic Libraries Conference: Los Angeles, CA.

Leung, S., Branstiter, C. (May 2017). *Bridging the Gap: A Social Justice Approach to Campus Outreach*. Presented at the LOEX Conference: Lexington, KY.

Leung, S., Gamble, S., Becker, J., Reed, M. (Mar 2017). *Transforming First-Year Information Literacy: Understanding Authority in a Sea of Information*. Presented at the ACRL 2017 Conference: Baltimore, MD.

Leung, S., Gamble, S., Orozco, R., Younger, K. (Mar 2017). *Finding the Gaps: Building Powerful Partnerships Across Campus*. Presented at the ACRL 2017 Conference: Baltimore, MD.

Leung, S., Ettarh, F., Lopez-McKnight, J., McCaskill, R. (Jan 2017). *An Open Conversation on Critical Pedagogy & Critical Information Literacy*. Presented at the Association of Research Libraries 13th Annual Leadership Symposium: Atlanta, GA.

Leung, S., Albin, T., Barker, S., & Broadwell, M. (Aug 2016). *What we do matters: KU Libraries and social justice*. Presented at the National Diversity in Librarianship Conference: Los Angeles, CA.

Leung, S., Arnold-Garza, S., Ellenwood, D., Garrard, T., Ingold, C., Watson, M. (2016). *'Let Us Work Together': Academic Libraries and Social Justice on Campus*. Presented at the National Diversity in Librarianship Conference: Los Angeles, CA.

Leung, S. (2016). *Exploring Undergraduate Student Use of Learning Studio Space at KU*. Poster presented at the American Library Association (ALA) Annual Conference: Orlando, FL.

Leung, S. (2015). *Empowering the Future of Libraries Through Succession Planning*. Poster presented at the Asian Pacific American Librarians Association 35th Anniversary and Symposium, San Francisco, CA.

Leung, S. & Albin, T. (2016). *Critical Librarianship: The Myth of Neutrality*. Workshop given at the Libraries, University of Kansas.

Leung, S. & Albin, T. (2015). *What we do matters: KU Libraries and social justice*. Workshop given at the Libraries, University of Kansas.

Service

National

Editor, <i>up//root: a we here publication</i>	Jan 2020 – Present
Facilitator, ACRL Immersion Program	Jun 2019 – Present
Editor, <i>In the Library with the Lead Pipe</i> Journal	May 2016 – Apr 2020
Member, ACRL Instruction Section Teaching Methods Committee	Jul 2018 – Jul 2019
Asian Pacific American Librarians Association Member, 2015 President's Program Committee	Oct 2012 – Jun 2015
Member, Task Force on Library Services to Asian Pacific Americans	Oct 2012 – Dec 2013

Member, Adult Fiction Literature Award Committee Oct 2012 – Dec 2013

Special Libraries Association (SLA)
Hospitality Chair, Pacific Northwest (PNW) Chapter Jun 2012 – Apr 2013

University

Council on Staff Diversity & Inclusion, MIT (appointed) Sep 2017 – Jun 2018

Learning Spaces Executive Committee, Capital Planning & Space Management, Office of the Provost, University of Kansas (appointed) Sep 2015 – Oct 2016

Asian American Student Union (student organization), Advisor May 2016 – Oct 2016

Common Book Committee, Office of First Year Experience, University of Kansas (appointed) Dec 2015 – Feb 2016

Advisory Review Committee on the Dean of University Libraries, University of Washington
Graduate & Professional Student Senate Representative (appointed) Jun 2013 – Mar 2014

Libraries

Rewards & Recognition Committee, Chair (appointed) Aug 2018 – Aug 2019

Marketing and Communications Committee, Libraries, MIT (appointed) Jan 2017 – Aug 2019

Leadership Team, Liaison, Instruction & Reference Services, MIT Jan 2017 – Aug 2019

Committee on the Promotion of Diversity and Inclusion, MIT (appointed) Jul 2017 – Jul 2018

Diversity, Equity & Social Justice Committee, KU Co-Chair (appointed) Dec 2015 – October 2016

Committee on Research & Scholarly Activities, Library Faculty & Professional Assembly, KU (appointed) Sep 2015 – October 2016

KU Libraries Ambassadors (student organization), Lead Advisor Aug 2015 – Sep 2016

Undergraduate Engagement Librarian Search Committee Apr 2016 – Jul 2016

Faculty Engagement Working Group Dec 2015 – Jun 2016

Professional Development

Library Management Skills Institute I Aug 2018

ACRL Immersion – Program Track	Jul 2017
Critical Librarianship Workshop	Dec 2016
Minnesota Institute for Early Career Librarians, University of Minnesota	Jul 2016
Assessment in Action, Association of College and Research Libraries Librarian Team Leader, University of Kansas	2015 - 2016

Fellowships, Honors & Awards

Association of Research Libraries (ARL), Library Assessment Conference Travel Awardee, 2016

Association of Research Libraries (ARL), Julia C. Blixrud Scholarship Awardee, 2016
ARL Career Enhancement Program (CEP) Fellow, 2014

Asian Pacific Islander Community Leadership Foundation Community Leaders Program, 2014

Pi Alpha Alpha, Honor Society for Public Affairs & Administration, 2013

Professional Memberships

Library Leadership and Management Association (LLAMA), member	2014 - Present
Association of College & Research Libraries (ACRL), member	2013 - Present
Asian Pacific American Librarians Association (APALA), member	2012 - Present
American Library Association (ALA), member	2011 - Present